Sustainable Sourcing for Raw Materials

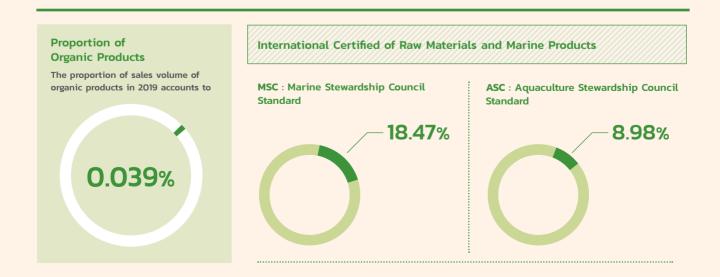
To sustain an ethical business operation, care for all stakeholders, and be mindful for the business' effects on society and the environment, CP ALL Plc. and its subsidiaries ("the Company") elevates the quality of life and builds strong connection with the community through sustainable sourcing policy and supplier operational guidelines. The Company creates jobs within the local communities, supports One Tambon

(Sub-district) One Product (OTOP) projects, and helps small businesses with their operations. Additionally, it also assists with the reduction in energy consumption, greenhouse gas emission from combustion and logistics, and the boosting of Thailand's economic growth. The Company plans to accomplish such goals through these 5 action plans:



In 2019, the Agricultural Products Certified by External Organizations were as Follows:

Ag	gricultural Commodities		Certification Standards	Percentage of Production Quantity
\Diamond	Palm oil		RSPO	100
00	Sugar		Bonsucro	73.72
0	Cocoa		Fairtrade, UTZ	0.63



Animal Welfare

Charoen Pokphand Foods PCL (CPF)—a primary business partner that CPRAM Co., Ltd entrusts with raw material sourcing—operates on the principle of animal rights and animal welfare in correlation with food quality and safety. The company issued policies and management principles, with the goal of becoming the leading entity in animal welfare management. Such regulations include ethical farming, good governance, educating employees with the right knowledge, continuous development, cooperation from strategic alliance, and information transparency. The practices of animal welfare gave CPF's products BBFAW certifications—for namely eggs, chicken, pork, and beef products. Therefore, consumers can purchase CPF products with confidence in its conformation to animal welfare and food safety policies.

Certified Products for Animal Welfare (BBFAW)



The uplift of traceability campaigned by the Company is an excellent way to support the use of sustainably sourced raw materials, as evident in these projects:

Agriproduct Traceability Projects

Siam Makro PCL values the traceability of all products. The company has developed Makro iTrace, a platform that allows consumers to trace all processes starting from procurement of raw materials, by scanning QR Codes shown on product labels. Makro has been working relentlessly to increase the database of product information in Makro iTrace to increase the traceability coverage. The application now lists 100% of all products as traceable in 2019. The Strategic Traceability System Program is an effective tool to build consumers' trust and product credibility. The QR Code system has now been extended to cover the canned fish categories, from Nautilus Tuna to other canned fish products.



100% of own brand products, fresh food category are traceable in 2019