



# **CP ALL Public Company Limited**

## FY10: Presentation Results

February 2011

















# **Financial Highlights**

Units: MB	4Q09	4Q10	%Chg	2009	2010	%Chg
Company Only						
Total Revenue	31,468	37,522	+19.2%	115,285	138,565	+20.2%
Net Profits	916	1,372	+49.7%	4,597	6,143	+33.6%
Consolidated						
Total Revenue	32,232	38,288	+18.8%	117,761	141,084	+19.8%
Net Profits	1,095	1,548	+41.4%	4,992	6,663	+33.5%

Company Only	2006	2007	2008	2009	2010
Total Revenues	69,498	81,807	98,108	115,285	138,565
Net Profits	2,216	2,504	3,740	4,597	6,143



# Convenience Store Business in Thailand:





"7-Eleven"



"Anytime at your appetite.
Anytime at 7-Eleven"



# **Share Capital Information**

Price (Feb 16, '11) : Bt 35.0

Hi/Low (12-month) : Bt 45.25/23.20 per share

Avg. daily turnover : 335.28 MB

No. of shares : 4,493,148,024 (Par Bt 1)

Market capitalization: 157,260 MB

<b>Major Sharehol</b>	ders (as of	Dec 30,	'10)
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- CP Group	46.1%
- AIA	7.3%
- State Street Bank and Trust Company	6.2%
- Chase C.S. Central Nominees Limited	3.7%
- HSBC	2.8%
- Albouys Nominees Limited	2.6%
- GIC	2.4%

Free float: ~41%

First trade date: Oct 14, '03

Dividend payment	2004	2005	2006	2007	2008	2009	2010
Dividend payment (Bt/share)	Bt 2.25	Bt 0.30	Bt 0.25	Bt 0.35	Bt 0.60	Bt 0.80	Bt 1.40
Payout ratio (%)	59%	88%	84%	63%	72%	78%	102%
Based on financial statement	Consolidated	Consolidated	Consolidated	Company only	Company only	Company only	Company only
Effective payout ratio*(%)	83%	<b>75</b> %	50%	63%	<b>72</b> %	<b>78</b> %	102%

#### Note

: Year 2005

: Oct 19, '07

: Oct 26, '07

: Year 2007

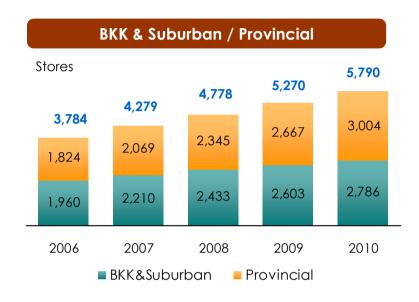
Capital was increased by stock dividend at 1:1 and par value was changed from Baht 5 to Baht 1 per share. C.P. Seven Eleven Plc. has changed its name with the Registrar of Ministry of Commerce to "CP ALL Plc." Trading symbol of "CP7-11" has been changed to "CPALL".

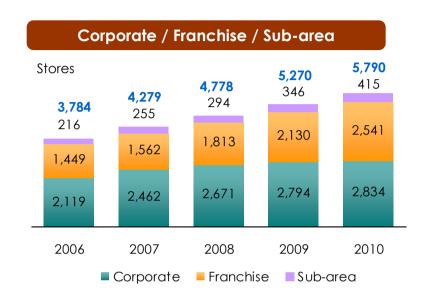
Dividend policy has been changed from the approximate payout of 50 percent of consolidated financial statement to company only financial statement.

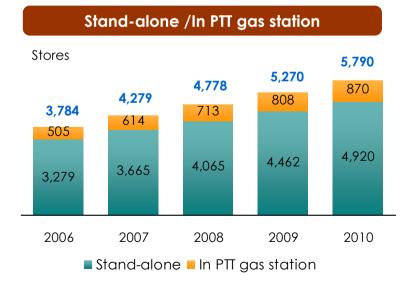


# **Store Types Breakdown**

#### Store expansion on track







Stores/Year	2005	2006	2007	2008	2009	2010
Expansion	+450	+473	+495	+499	+492	+520



#### Same Store Sales Growth

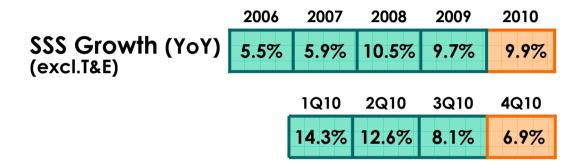
#### Another robust year supported by good product assortment

Average daily sales / store

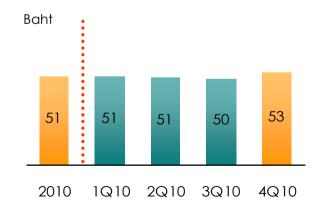
4Q10 **79,644** Baht

78,316 Baht

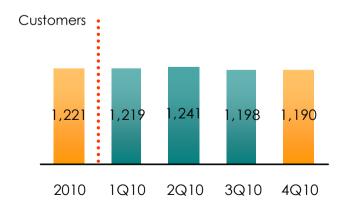
**FY10** 



#### Spending per Ticket (excl. T&E)



#### No. of Customers per Store per Day (excl. T&E)

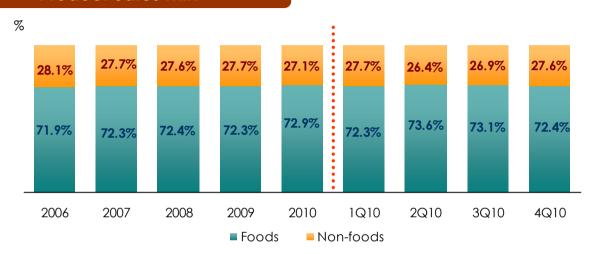




# **Product Sales Mix & Gross Margin Mix**

#### Strong margin improvement both food and non-food products

#### **Product Sales Mix\***



#### **Gross Margin Mix\***

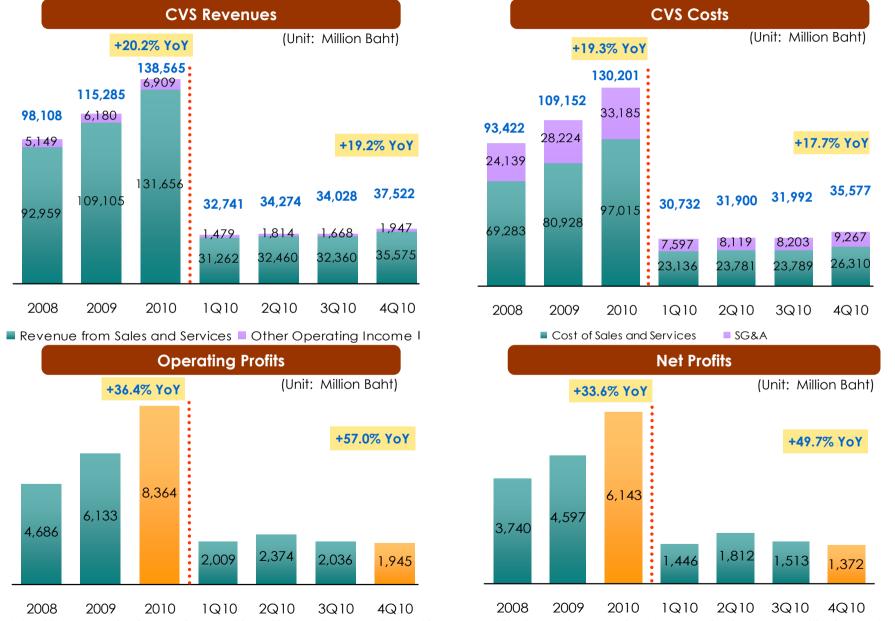


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# **Convenience Store Performance - Company Only**

Enhanced performance from SSS growth and store expansion





#### **Consolidated Financial Performance**

#### Net profit growth resulting from both CVS and other business performance



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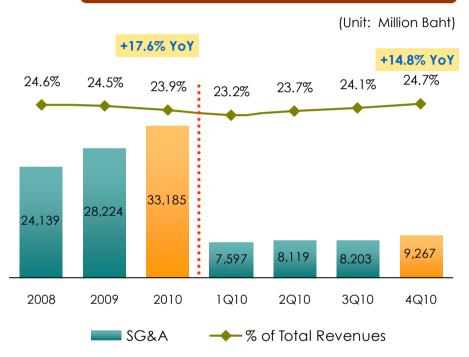
Note: Other operating income is comprising of interest income, net foreign exchange gain, sale promotion income, royalties fee and others.



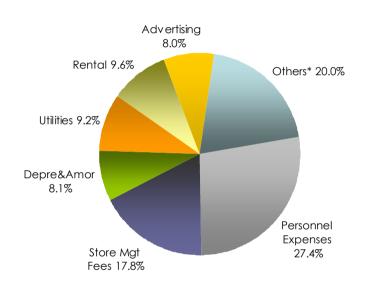
# **SG&A Expenses – Company Only**

#### Gain a level of operating leverage

#### FY10 SG&A Expenses-to-Total Revenues



#### FY10 SG&A Expenses Breakdown

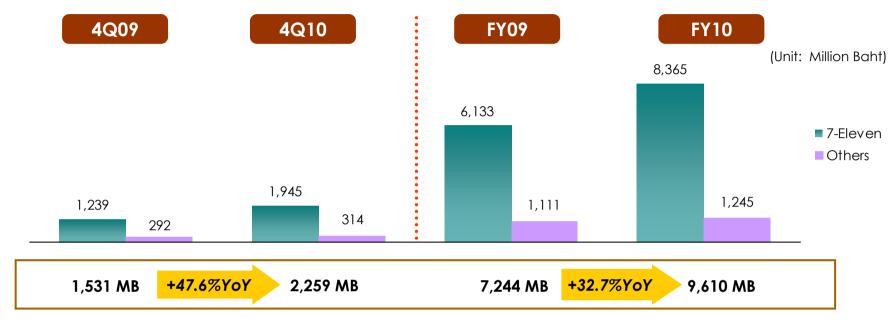


\* Others are comprised of royalty fee, professional fee, R&D, transportation and etc.



# **Operating Profits (By Business Segment)**

#### 87% of OP generated by CVS and 13% of OP generated by others



Operating Profits (MB)	2006	2007	2008	2009	2010
7-Eleven	2,863	3,133	4,686	6,133	8,365
Lotus	-3,320	-3,241	-1,112	-	-
Others	720	569	819	1,111	1,245
Total	263	461	4,393	7,244	9,610

Note: All data are before elimination.

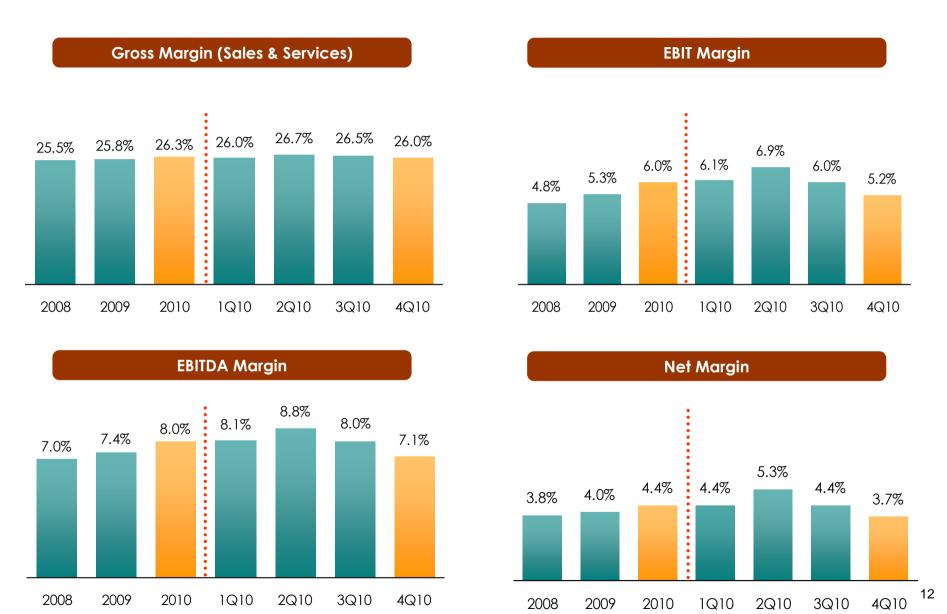
<sup>:</sup> Other businesses mainly are comprised of Counter Service, Retailink, CPRAM and others.

<sup>:</sup> Operating profit is prior to minority interests adjustment.



# **Profitability Ratios – Company Only**

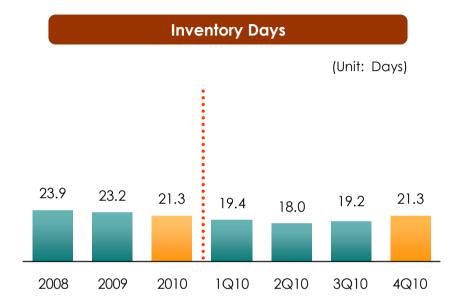
## Significant margin improvement both gross and EBIT margins

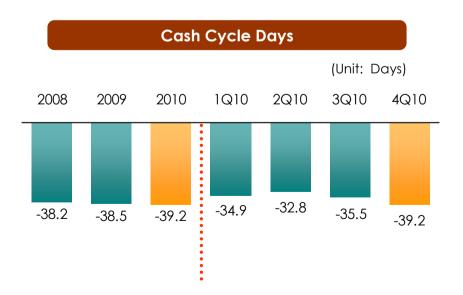


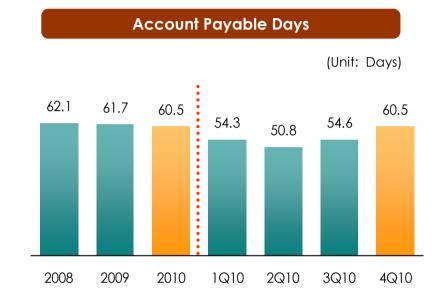


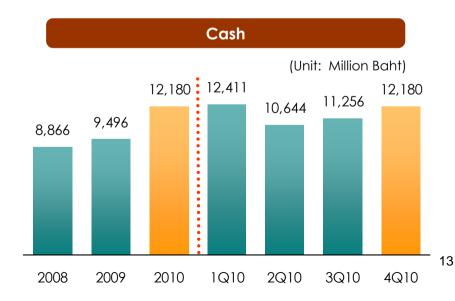
# **Working Capital - Company Only**

# Negative cash cycle days











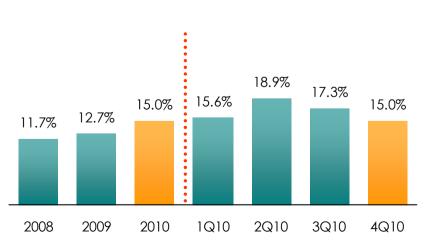
# **Key Performance Ratios**

## **Enhanced profitability and efficiency ratios**

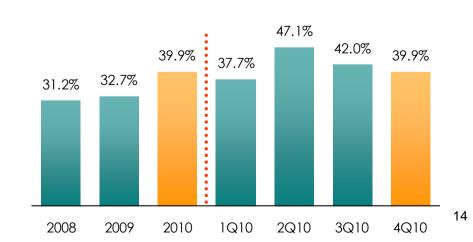
#### **Consolidated Statement**



#### **Company Only Statement**



**ROAA** 



**ROAE** 

Note: ROAA and ROAE are annualized figures.



### **Future and CAPEX Plan**

#### Continued store expansion and supporting infrastructure

#### 7-Eleven Store Expansion

**2011 Projected CAPEX** 

- Plan to open 500 stores a year
- Milestone: 7,000 stores by 2013

Thailand	MB
<ul> <li>500 stores expansion</li> <li>Stores renovation</li> <li>Investment in subsidiaries &amp; DC</li> <li>Fixed assets &amp; IT system</li> </ul>	1,800 800 1,000 900
Total	4,500

# Stand alone 85% PTT 15% Franchise 65% Corporate 35%

**Provincial 65%** 

BKK and suburban 35%

#### **CAPEX Plan for Regional DCs**

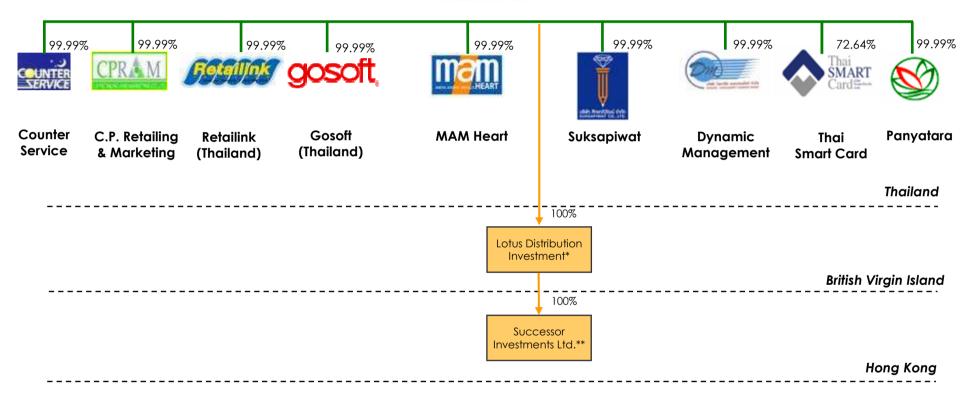
- RDC: Khon Kaen (Northeast)
  - Serving 1,000 stores, opening in 1Q11
- RDC: Lampoon (North)
  - Serving 1,000 stores, opening in 2012



# **Group Structure of CPALL**

As of Dec 31, '10





<sup>\*</sup> As of Oct 31, '08, the restructuring of supercenter business in the PRC was completed.

<sup>\*\*</sup> LDI has invested 100% in Successor Investments Limited ("SI") on September 9, 2010



# Completion of assets disposition

#### regarding changes of investment in CB to CPS

On November 9, 2010, the Board of Directors has approved to distribute an **interim cash dividend at Baht 0.40 per share** or total amount of Baht 1,797.2 million after the completion of exercising put option of an investment in convertible preferred shares of C. P. Lotus Corporation (originally named Chia Tai Enterprises International Company Limited).

The schedule payment will be as follows:

XD November 22, 2010

Record date November 24, 2010 for the right to receive dividend payment

Book closing date November 25, 2010 on which shareholder list will be compiled as

specified in section 225 of Securities and Exchange Act

Dividend payment December 8, 2010





#### Focus more on food products

In 2010, we sold..

Food to go 48,000,000 items monthly





Drink 197,000,000 cups/bottles monthly



#### Focus more on food products

# In 2010, we sold...



Bakery 43,000,000 packs monthly

Snack 100,000,000 items monthly





# **Operational Strategy**

## Store ambience towards convenience food store



Chilled Food- meal box



Open-typed fridge for dairy products



Open-typed fridge for food products



Ready-to-drink counter



# **Operational Strategy**

# Store ambience towards convenience food store



**Store ambience** 



Packaged beverages



Packaged bakery



# **Operational Strategy**

#### **Promotional campaigns**

#### - Marketing strategies : Consistent promotions throughout the year









1Q10 Stamp promotion

2Q10 Combo set promotion

3Q10 Special Redemption

4Q10 Stamp promotion

- In 1Q10 Disney and Winnie-the-Pooh stamp collections gain a good market response.
  - Up to Baht 40/ ticket, customers get a stamp valued of Baht 1 or Baht 3 that can be used for cash discount or exchange for a premium gift.
- In 2Q10 During WorldCup Football event, combo set is offered at a discount.
- In 3Q10 Up to Baht 40/ ticket, customers have a right to buy promotional items at a discount price of 10-30 Baht.
- In 4Q10 Doraemon stamp collections during Nov 1,2010 to Feb 25, 2011.

Up to Baht 50/ticket, customers get a stamp valued of Baht 1 or Baht 3 that can be used for cash discount or exchange for a premium gift.



# New offerings in 7-Eleven stores

#### Kudsan and eXta





35 7-Eleven stores serving freshly baked bakery and freshly brewed coffee









