

Privacy Notice for Recording and Collection of CCTV Data at 7-Eleven Stores

1. Objectives and bases for data processing

- Objectives of data processing: The Company records and collects CCTV footage from the cameras installed both inside and outside of the 7-Eleven stores in accordance with security measures, in order to prevent dangerous incidents that may occur towards the service recipients and premises, and to prevent the Company from potential damages.
- Data processing bases: the Company shall carry out the processing of your personal data in accordance with the following bases:
 - Legitimate interest basis: The Company will use your personal data by way of carrying out processing for the purpose of maintaining security for its employees, service recipients, and third parties who enter the premises and surrounding area, including monitoring the properties to prevent unauthorized access to restricted areas and investigating any incidents that occur within the stores and on the premises.
 - Legal obligation basis: The Company may use your personal data by way of carrying out processing in order to comply with applicable laws as requested by relevant government authorities that have the power to do so, or to use it as evidence in relation to crimes or accidents that occur within the stores, surrounding area, and on the premises.

2. Personal data to be processed and retention period

Type/particulars of personal data	Data retention period
Video and/or audio recordings from CCTV	30 to 45 days from the date of recording

After the end of the retention period stated above, the CCTV footage will be deleted automatically, your personal data will be erased, or your personal data will be anonymized by the Company.

3. Disclosure of personal data to third parties

The Company may only disclose your personal data to authorities or third parties as necessary, in accordance with the data processing objectives and data processing bases stated in Clause 1 such as employees and companies hired by the Company that are responsible for CCTV operation and security. Such persons shall act as data processors and may be required to disclose the personal data to government authorities who have the legal authority to request the personal data, such as the Royal Thai Police, the Office of the Attorney General, the courts, or government officials with the authority to do so, such as inquiry officials or prosecutors. The Company may also disclose your personal data to government authorities and government officials for the benefits of legal proceedings in which the Company is involved.

4. Rights of the data owner

You have the following rights: (1) the right to revoke your consent for the Company to process your personal data; (2) the right to access and obtain a copy of the personal data collected, used, and disclosed by the Company; (3) the right to request that your personal data be transferred; (4) the right to object to the processing of your personal data; (5) the right to request that your personal data be erased, destroyed, or anonymized; (6) the right to suspend the use of your personal data; (7) the right to correct your personal data in order for it to be up to date, complete, and not misleading; and (8) the right to file a complaint if you believe that the Company or its officers or agents have violated your rights in accordance with the Personal Data Protection Act B.E. 2562 (2019).

Any request to exercise your rights stated above must be made in writing or via the electronic system provided by the Company. The Company will use its best endeavors to respond to your request within a reasonable period and within the period as specified under the law. In this regard, the Company shall comply with the requirements under the law with respect to the rights you are entitled to as the owner of the personal data.

You may encounter certain limitations with regard to exercising your rights, and the Company shall provide you with an explanation if the Company is unable to comply with your request. These limitations shall be in accordance with the limitations as stipulated in the Personal Data Protection Act B.E. 2562 (2019).

In exercising any of the rights stated above, the Company reserves the right to charge a service fee, as deemed relevant and necessary, for any actions taken in regard to your personal data as per your request.

5. Amendment to the Privacy Notice

In compliance with the Personal Data Protection Act B.E. 2562 (2019), this Privacy Notice may be amended from time to time. The Company will display the version that is currently in use at <https://www.cpall.co.th/privacy-notice>.

6. Details of the Personal Data Protection Officer

Any complaints regarding personal data should be addressed to the Personal Data Protection Officer via the following channels:

Personal Data Protection Officer

No. 313, C.P. Tower, 24th Floor, Silom Road, Silom Sub-district, Bangrak District, Bangkok Metropolis 10500

Email address: privacy@cpall.co.th

Personal Data Controller

CP ALL Public Company Limited

No. 313, C.P. Tower, 24th Floor, Silom Road, Silom Sub-district, Bangrak District, Bangkok
Metropolis 10500

Email address: faq@cpall.co.th

If you believe that the processing of your personal data has not been carried out in compliance with the Personal Data Protection Act B.E. 2562 (2019), you have the right to file a complaint with the Office of the Personal Data Protection Committee.

This Privacy Notice shall take effect on the same day as the date the entirety of the personal data protection regulations under the Personal Data Protection Act B.E. 2562 (2019) becomes effective.